
OpsGenie to Spike migration guide

Three steps: get ready, set up Spike, and switch over. Most teams finish the first two in an afternoon.

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The path in three steps

STEP 1: GET READY

Learn how your OpsGenie setup maps to Spike, then take stock of what you have. Your schedules, escalation policies, routing rules, and integrations all have a Spike equivalent, and you can search any OpsGenie term in the [concept mapping sheet](#). Export your teams, users, schedules, and escalation policies through the OpsGenie API, and list the tools that send you alerts. The Get ready steps in the [migration checklist](#) cover this.

STEP 2: SET UP SPIKE

Create your account, build your schedules and escalation policies, and connect Slack or Microsoft Teams. Use the dashboard and its templates, or build it as code with the [Terraform provider](#), the [Spike API](#), or the [Spike MCP server](#). Then add each Spike webhook to your monitoring tools. The [integration guide](#) covers Datadog, Prometheus, AWS, Grafana, New Relic, Sentry, Azure, and Google Cloud, and shows what to do for other tools. The [migration checklist](#) lists every step.

STEP 3: SWITCH OVER

Keep OpsGenie paging while Spike receives every alert, compare them each day, and move paging to Spike in phases. See the [parallel run plan](#). When you are confident, turn off OpsGenie notifications, remove its webhooks from your monitoring tools, and cancel OpsGenie well before April 5, 2027.

Choose your path

A small team that prefers the dashboard. Start with the [migration checklist](#), use the schedule and escalation policy templates, and expect to finish the basics in an afternoon.

A DevOps or SRE team that prefers code. Create your services, escalation policies, integrations, routing rules, and schedules with Terraform, the API, or the MCP server. Each integration returns its webhook URL, so you can pass it straight to your monitoring config.

A larger or more complex setup. [Book a call with our team](#), and we will help you map your setup.

Also useful

Making the case internally? Share [the case for switching](#) with your manager.

Questions about the shutdown, your data, or pricing? See the [migration FAQ](#).

Need help with your migration?

Write to support@spike.sh, or book a call with our team at spike.sh/demo, and we will help you map your setup.